



Pampa Teachers Federal Credit Union
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Valued Members

Pampa Teachers FCU Response to COVID-19

We have set up a sanitizing table between the exterior doors and Lobby doors.

We have removed from the desks candy dishes and the cups of pens, we only have one pen available at a time at each desk for Member use, we are asking Member that they can take the pen with them. If they don't take it is set aside to be sanitized at the end of each day. We are sanitizing the Lobby, the drive thru lanes, button's, canisters, etc. at the end of each day.

We are encouraging Employees to break frequently to follow proper hand sanitizing measures by washing. They are wearing gloves for both their protection and our Members. We are reassuring our Employees that if they themselves or Family Members they live with show Symptoms to seek Medical attention and stay home. We have available sanitizing spray as well as wipes if a Member comes in with symptoms.

We are encouraging Members to utilize the drive thru, online services and Mobile banking apps.

We are keeping up with any and all closures in the Panhandle area, have plans ready to be able to close the Lobby if required and maintain business through the drive thru.

We are also following our Funds availability policy for those Members that are seeking to cash checks or withdrawal cash in excessive amounts.

The Health and wellbeing of our Employees and Members is very Important to us! We look forward to continuing to serve you and your Financial needs during this time.

Thank you for your continued support

Debra Howell

CEO/Manager